

Terms, conditions & Data Protection

Arrival Saturday from 4pm & departure the following Saturday by 10:30am.

- Deposit

A 20% deposit is required when booking a holiday at Woofs, Walks and Wellies. The booking will not be confirmed until we have received your deposit, which must be paid by bank transfer.

- Balance

The balance will be due 8 weeks prior to your arrival at Woofs, Walks and Wellies.

- Refundable Damage Deposit

£200 deposit for damages and additional cleaning (if required) must be paid with the balance. In general, our guests are very respectful of our bungalow and leave it clean inside and outside (picking up dog poo) but we need to be covered in case there are breakages and/or if the bungalow is left in a very dirty state.

If your dog sleeps on the bed, can you please advise us prior to your arrival and bring your own bed linen as well as quilts, pillows, etc. We will not provide it in that case.

We will return the deposit within 7 days if there are no issues.

- Our Rights

We reserve the right to revoke or refuse prior to, or during the stay, any booking from parties which we consider to be unsuitable for the property

- Cancellation

We strongly recommend that you take out holiday insurance in case you have to cancel your holiday for any reason.

Please let us know as soon as possible if you need to cancel your holiday with us. In case of cancellation this is how our refund policy works:

If you cancel the holiday before paying the balance, you will forfeit your deposit.

If you cancel your holiday after paying the full balance:

- You will get 40% refund if you advise us in writing between 8 weeks and 6 weeks before the start of your stay.
- You will get 20 % refund if you advise us in writing between 6 weeks and 4 weeks before the start of your stay.
- No refund will be given if you advise us in writing within 4 weeks before the start of your stay.

We can supply all paperwork to your insurance company on request.

- Just a few rules

NO smoking whatsoever inside the bungalow. We will charge a cleaning fee if we detect that smoking has taken place inside.

Please get in touch with us if there are any problems or if you break something.

The property must not be used for any illegal, immoral, dangerous, or excessively noisy activities.

Please pick up as soon as you can the dog's poo in both gardens, back and front. In case of diarrhoea, especially on the artificial grass, please use the hose pipe and the disinfectant product to clean the grass.

We would appreciate if you water the plants once a day especially if the weather is nice. Thanks.

- Data protection

We will process the data you are supplying to us in accordance with the law. We will never share your personal information, for any purpose, with anyone else.